

On the occasion of international symposiums on quality, the HDMK conducts a survey on participant satisfaction. The survey was also conducted for the 17th International Symposium on Quality under the title *Quality Makes a Difference* held in Zadar from 16 to 18 March 2016. The questionnaire was completed by 40 participants.

According to the data from the survey, the most participants are professionally engaged in quality and management systems, and professional interest is the most common reason for attending symposiums.

The great majority of survey participants (38 – 95%) believe that the Symposium brought benefit to their knowledge of quality and management systems and they would recommend the symposium to their colleagues working in the similar field. Likewise, the majority of partakers (37 – 92.50%) think that participation in the symposium brought important guidelines for their future work related to quality and management systems.

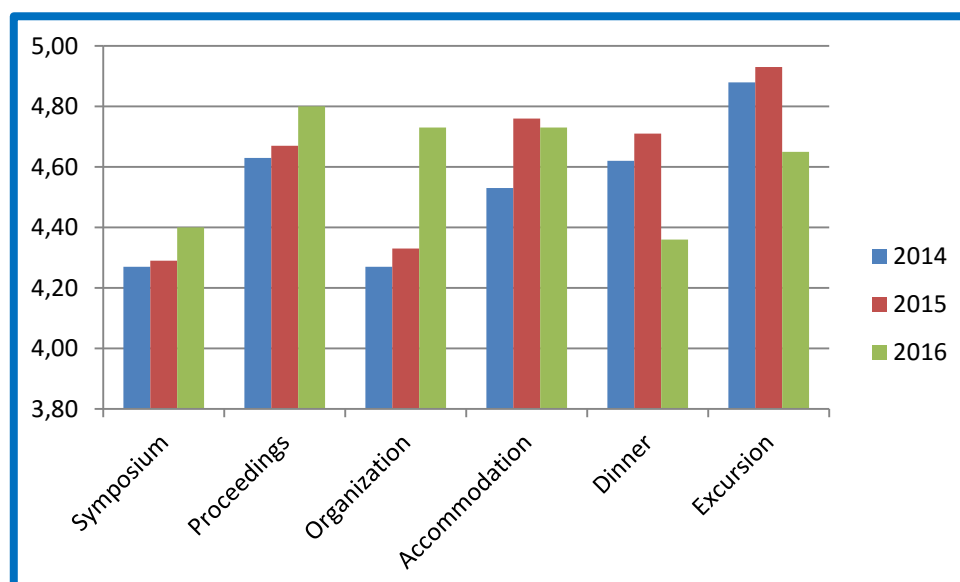
All numerically evaluated categories received high marks:

Symposium	Proceedings	Organization	Accommodation	Dinner	Excursion
4.40	4.80	4.73	4.73	4.36	4.65

Comparison of marks in the last three years:

	Symposium	Proceedings	Organization	Accommodation	Dinner	Excursion
2014	4.27	4.63	4.27	4.53	4.62	4.88
2015	4.29	4.67	4.33	4.76	4.71	4.93
2016	4.40	4.80	4.73	4.73	4.36	4.65

Graphic presentation of marks in the period 2014 – 2016



Survey participants could add a free commentary at their discretion and state the most interesting topics. These responses serve as guidelines to the organizer in preparation of the next symposium and as an opportunity for improvement.

The organizer thanks all survey participants.